



## SREE SOWDAMBIKA COLLEGE OF ENGINEERING

### REDRESSAL COMMITTEE:

The Grievance Redressal Cell attempts to address genuine problems and complaints of students whatever be the nature of the problem.

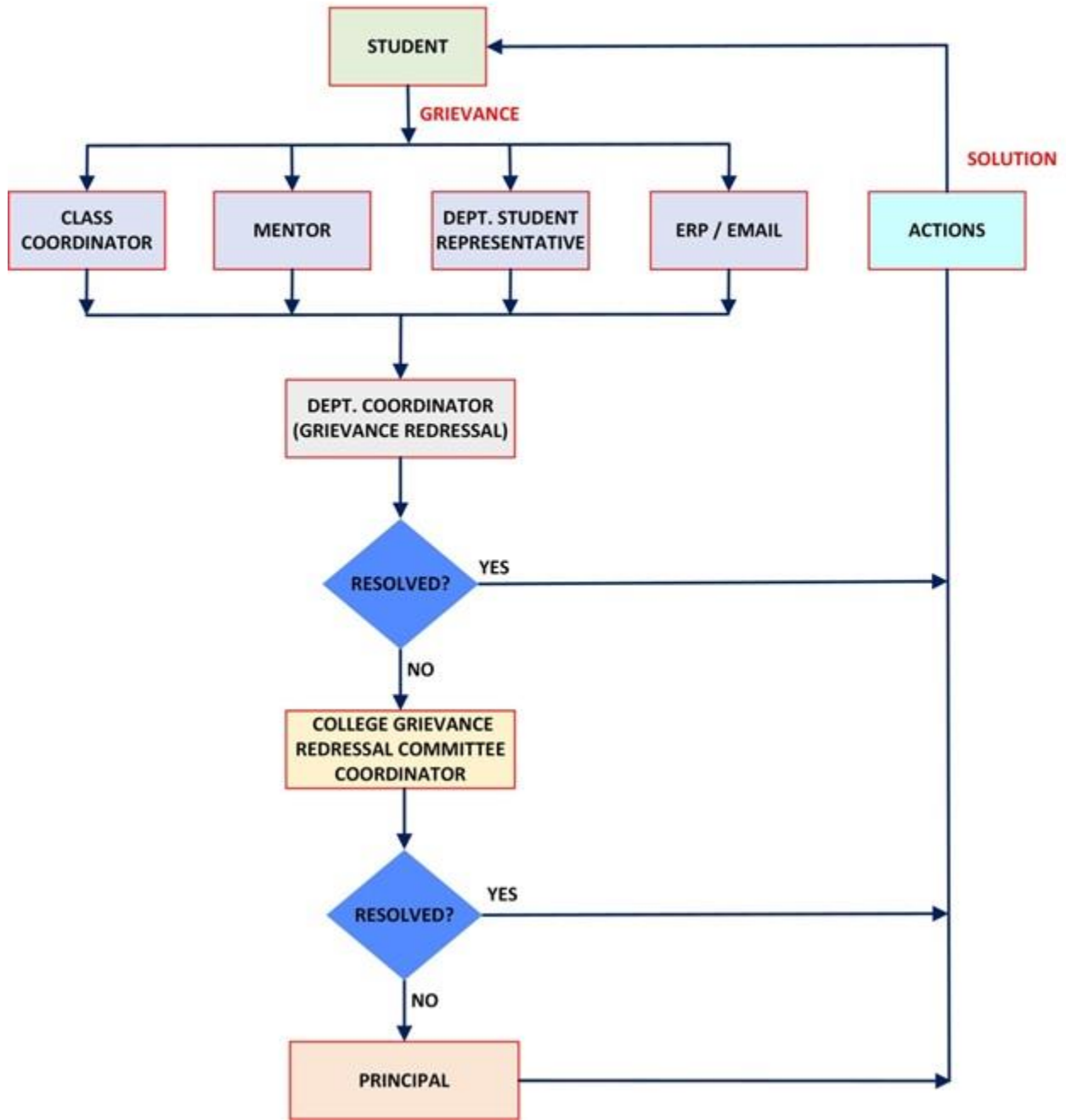
### OBJECTIVE

- To create a platform where students can point out their problems, regarding academic and non-academic matters.
- Get suggestions from the students for improvement.
- Take necessary steps for improvement in the light of grievances.

| Sl.No. | Name                     | Category                   | Present Designation / Occupation      | Telephone Numbers | Mobile Numbers | E-mail id                          | Address   |
|--------|--------------------------|----------------------------|---------------------------------------|-------------------|----------------|------------------------------------|---|
| 1      | Mr. Ganeshkumar s        | Deputy Warden              | Associate Professor                   | 04566-229864      | 9443867969     | yrsk.ganeshkumar@yahoo.com         | 10,ayiravalli Nadar Street, Aruppukottai-Aruppukottai Virudhunagar                                  |
| 2      | Mrs. Sathiyakumari M     | Lady Member                | Others-Warden Girls Hostel            | 04566-229881      | 9952301097     | admissions@sowdambikaengg.edu.in   | 156, South Street, Jeyalakshmi Nagar-ARuppukottai, 626101 Virudhunagar                              |
| 3      | Ms. Saranya K            | Deputy Warden Girls Hostel | Assistant Professor                   | 04566-229815      | 9655447199     | saranyak@sowdambikaengg.edu.in     | 29/62B, Kamalamani Oil Mill Opp, Balthima Nagar-Virudhunagar, 626001 Virudhunagar                   |
| 4      | Dr. arulmozhi k          | chairman                   | Principal                             | 04566-229818      | 9443167210     | principal@sowdambikaengg.edu.in    | sree sowdambika college of engineering- aruppukottai - 626 134 Virudhunagar                         |
| 5      | Mr. elayaraja m          | member                     | Assistant Professor                   | 04566-229840      | 9786836887     | hodece@sowdambikaengg.edu.in       | plot no.22, babunagar 4th street, 1st cross,-teachers colony, anuppanadi, madurai - 625 009 Madurai |
| 6      | Mr. rajasekar m          | member                     | Others-residential warden boys hostel | 04566-229800      | 9791624812     | pmanikandan18@gmail.com            | 72, veerapathiran street,- virudhunagar - 626001 Virudhunagar                                       |
| 7      | Dr. vijaya saravanan v.m | member                     | Others-medical counselor              | 04566-229800      | 9786615915     | doctor_vijayasaravanan@yahoo.co.in | New Saravana Multi Speciality clinic, oomachikulam-madurai Madurai                                  |
| 8      | Ms. ananthi p            | lady member                | Assistant Professor                   | 04566-229842      | 7904137907     | ananthip@sowdambikaengg.edu.in     | 1/191, kalayar karisalkulam post-aruppukottai taluk Virudhunagar                                    |
| 9      | Ms. PETCHIYAMM ALM       | lady member                | Assistant Professor                   | 04566-229885      | 9025747072     | petchi36@gmail.com                 | 4615-1/2 sundaram st, allampatti-virudhunagar - 626001 Virudhunagar                                 |

BESIDES THERE IS AN EXCLUSIVE MECHANISM TO ADDRESS THE ISSUES RELATING TO WOMEN AND THEIR GRIEVANCES.

### GRIEVANCE REDRESSAL MECHANISM



## **THE COMPLAINT MANAGEMENT MECHANISM IS CARRIED OUT IN THREE LEVELS IN THE INSTITUTION**

- The departmental level grievances are attended by the concerned class Coordinators, Counselors and Department Heads.
- The student coordinators and staff coordinators of grievance redressal cell act as facilitators to communicate and sort out the grievances at the department level.
- Unresolved grievances at the departmental level are referred to the Grievance Redressal Cell of the institution.
- An online monthly Status Report regarding the number of grievances received, disposed of and pending as on the last day of the previous month is being informed to AICTE via online feedback report in AICTE web portal.
- The notice board /flex board is fixed near the office , indicating the details of online Grievance Redressal Mechanisms (i.e) URL of the online Grievance Redressal Portal : [sowdambikaengg.edu.in](http://sowdambikaengg.edu.in).
- For any Grievances contact mail-id is [helpline@antiragging.in](mailto:helpline@antiragging.in)